## 24-HOURS-CARE

If you would like to use the service of 24-hour care at home, Volkshilfe Wien can organize roundthe-clock care for you. Quality assurance is carried out by Volkshilfe Wien. Initial advice and information are free.

## **EMERGENCY PHONE**

If you need an emergency telephone and / or a key safe, we will be happy to help you organize it. Volkshilfe Wien also has a reliable partner here.



This Project is sponsored by the department of integration and diversity (MA17) of Vienna.



Integration und Diversität



SOZIALES | Anerkannte Einrichtung nach den **WIEN** Förderrichtlinien des Fonds Soziales Wien, StoDt; Wien | gefördert aus Mitteln der Stadt Wien

### **CONTACT US!**

#### **VOLKSHILFE WIEN NURSING AND CARE**

- Favoritenstraße 83, 1100 Wien
- 01/360 64-5555
- volkshilfe@volkshilfe-wien.at
- www.volkshilfe-wien.at/pflege-betreuung



## **SUPPORT OUR WORK!**

#### WITH A DONATION

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IBAN: AT25 1200 0006 6910 0000

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Your donation is tax deductible!

#### **AS A MEMBER**

- mitgliederservice@volkshilfe-wien.at
- www.volkshilfe-wien.at/mitgliedschaft

#### FOR MORE INFORMATION

- www.volkshilfe-wien.at/helfen
- VolkshilfeWien
- Volkshilfe\_wien

## Thank you very much for your support!

Impressum: Volkshilfe Wien gemeinnützige Betriebs-GmbH Weinberggasse 77, 1190 Wien / ≤ 01/360 64-0 / @ sekretariat@volkshilfe-wien.at As of: Juli 2020



# INDIVIDUAL NURSING AND CARE AT HOME

At Volkshilfe Wien, individual nursing and care is planned, carried out and controlled by caregivers together with customers and relatives. We will advise and support you in the best possible way with your wishes and needs.

### **HOME NURSING SERVICE**

Our staff of home nursing (qualified nurses and nursing assistants) are there for you, from individual advice to complex nursing situations. Our employees' tasks are, for example

- Advice and support for customers and their relatives
- Observation and documentation of the nursing and care process
- Promote independence, takeover of personal hygiene and mobilization
- Medication-Management, check vital signs and implementing measures, Wound-Management, Stoma-Management...
- Palliative nursing and care (all employees are trained)

The services can be used up to three times a day (morning, noon and evening).

## **HOME HELP SERVICE**

Our home helpers come to you up to three times a day. They support personal hygiene and dressing. They accompany you in your daily routine and support you with housekeeping. Home helpers are professionally trained according to the social care professional law, so they

are an important part of your holistic care at home.

# SOCIAL PSYCHIATRIC HOME HELP SERVICE

For people with mental illnesses, Volkshilfe Wien offers individual support from a specially trained team of home helpers who are led by qualified health and nursing staff.

#### We offer:

- Help in your everday life (household, personal hygiene etc.)
- Stabilizing social contacts
- Networking with other social and psychiatric institutions
- Accompaniment for visits to the doctor or other appointments
- Assisting to medication management

# MULTI-HOUR DAILY ACCOMPANIMENT

In addition to the tasks of the visiting service, our employees assist you in your everyday activities in your area and take time for you.

As the only form of care for several hours, the multi-hour daily accompaniment offers a care time of at least four hours to a maximum of ten hours from Monday to Sunday. This ensures day care at home.

### VISITING SERVICE

Our employees take care and / or accompany you on your purchases, visits to the doctor or other appointments. In addition, they keep you company - from conversations to games to walks and short trips, a lot is possible.

So you get safety in your everyday life and can maintain your mobility. The visiting services can be used several times a week for one to two hours.

